#### Public Involvement

A Public Workshop was held on February 28, 2000 in the city of Orland's Carnegie Center. Residents were notified through an ad in the local newspaper and an announcement that was delivered door-to-door (see Exhibit G). Representatives from Right of Way, Design and Environmental as well as a Spanish speaking interpreter were present to answer questions from the residents. Maps were displayed of all the alternatives, showing which residents would be affected by each one. There were also Environmental displays showing how Community Impact, Noise and Air Quality, and Historic Architecture are taken into consideration when doing a project.

Members of the public present at the workshop were predominantly home-owners from the project area. The majority of their concerns centered around loss of or changes in access to their property and receiving compensation for their loss. Another concern was that only part of their property, such as a backyard, would be taken. The general sentiment was that they would prefer an all or nothing take.

Representatives from Caltrans also gave a presentation at the City Council Meeting following the Public Workshop. All three alternatives were discussed in detail, as well as present and future levels of service (LOS), and how each alternative would improve traffic flow. Other related issues such as trucks using county roads to bypass the City were also discussed.

Another Public Workshop is planned during the Draft Environmental Document availability. Participation by local residents will be encouraged by advertising in the La Mexicana market and Louie's Deli, as well as in the Orland and Chico newspapers.

# (VIII) Summary of Mitigation Measures and Permits Required

### Social

Caltrans will continue to perform a focused community outreach to encourage input from homeowners and tenants in the project area. Any displaced residents will be ensured their involvement in the relocation process. For displaced residents Caltrans provides a variety of compensation including moving expenses, assistance in finding a new place to live that is "decent, safe, and sanitary", and rental assistance payments for renters who can't find a comparable unit at the same price. For businesses Caltrans provides compensation including moving expenses and reestablishment expenses to cover the cost of advertising the new business or modifying the structure to make it suitable for the business operation.

#### Visual/Landscape

Caltrans would mitigate removal of the 'Welcome to Orland' area and its signs by creating a new grassy, landscaped area to locate the signs where they could be viewed by motorists entering Orland from the west.

## Noise

Under Alternative B, Caltrans would create a 10 ft (3 m) soundwall along the north side of the realignment to mitigate noise impacts to those residents.